



DIVERSITY & INCLUSION

A 1 or 2-Day Hands-On TMS Workshop
Delivered in Live or Live Virtual Classrooms!

Course Description:

In this workshop participants learn how to *approach and appreciate diversity in the modern government workplace*. This workshop serves as a hands-on experience for leaders and employees to develop the skills and techniques needed to successfully communicate and build effective teams in today's diverse work environment. This workshop goes well beyond explaining what diversity is and approaching study-back theories from a philosophical view. Today's government employees need to understand how to identify and correct individual and organizational behaviors that create favoritism, bias and discriminatory thinking, and be able to replace those behaviors with increased awareness, critical thinking and effective communication that fosters appreciation and team growth. This workshop provides tools and techniques to accomplish these goals and teaches leaders how to capitalize on the power a diverse work environment can provide.

Learning Objectives & Topics Covered in this Workshop:

- The impact of individual and organizational behavior that creates bias
- Assess primary and secondary dimensions of diversity
- Understand generational diversity in today's government workforce
- Increase emotional intelligence for understanding human behavior
- Apply effective inclusive communication techniques
- Limit the influence of stereotypes in the organization with interpersonal skill application, communication approaches and team policies that value diversity
- How to lead diversity dialogues to deal with discriminations and bias
- Leadership practices that embrace diversity as a source of organizational strength
- Gain the tools and techniques needed to value diversity and increase inclusiveness in today's government work environment

Audience: This workshop is designed for government managers and leaders.

Toolkits:

Receive a **Student Handbook** and **Online Toolkit**, containing tools such as checklist, tips, techniques, and numerous other tools to help you use your new skills immediately.

Additional Information:

CPE Credits: 15.0

CEU Credits: 1.3

Suggested Program

Prerequisites: None

Advanced Preparation: None

NASBA Program Level:

Intermediate

NASBA Field of Study:

Personal Development

Delivery Method: Group Live –
Live Virtual Classroom

